

# Butterfly Care Instructions

**CONGRATULATIONS** on your purchase of our beautiful live butterflies! We know you're eager and excited to explore this box and maybe have a peak at your butterflies. Your butterflies are safe in their individual envelopes or release box. You may see some movement, THIS IS GOOD! The envelopes are like car seats for them, keeping them safe during travel.

**FIRST:** Locate the freeze pack at the top of the cooler. A cardboard divider will be just underneath it.

**NEXT:** Feel it to make sure it is nice and cool. It should be fine overnight and you shouldn't need to do anything. But if it does feel warm, remove and refreeze the pack. You can replace the pack with some frozen veggies while your pack is refreezing.

**LAST:** Continue to store in a cool room at or below 74°F; you can even store them inside a DRY bathtub, as long as the bathroom is cool.

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Do **NOT** store in the refrigerator for more than 15 minutes. Do **NOT** freeze to keep cool.

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**AVOID** leaving your butterflies in direct sunlight or exposure to high heat for more than 5 minutes. (No parked cars or hot door steps please!)

## IT'S TIME TO FLY!

Butterflies need warm, sunny days to perform well. If temperatures are below 65 degrees, your butterflies will not be able to fly. You may contact us for options to display them at your event and we can give you instructions on how to keep them safe until the next day, when you will hopefully be able to release them. *(Note: If you are in New Mexico, you know that you may only need to wait a couple of hours before conditions are different!)*

The time is drawing near to set your butterflies free! So, about **1-2 hours prior** to the **Release** time, remove the individual butterfly packages from the container and display them in a basket or transfer them if using a mass release container. **Important:** *Please try to make the 'warm-up' gradual instead of a sudden change from extreme cold to high heat (i.e. – do not take directly from the cold container and place directly in the hot sun).* At this time, you may hear a bit of movement, do not be alarmed, they are living creatures and this is perfectly normal. **Be sure** to store your butterflies indoors or in the shade until you are ready to set them free. If it is raining, do not release your butterflies, but wait until the rain stops. If you cannot release them within 24 hours because of inclement weather, you will need to feed your butterflies using a cotton ball soaked in Gatorade. If you need instructions on doing this, please contact us as soon as possible.

## IDEAS, SUGGESTIONS!

If you want to place a butterfly anywhere, for photos, on your flowers or gift boxes, simply place the desired number of butterflies (kept in their original packages) into the refrigerator **for 15-20 minutes** (or in the cooler they came in). This brings down their body temperature. You will have approximately 30 seconds before each butterfly warms up enough to take flight!

**Refund Policy.** We usually include extra butterflies with each order, but this is not guaranteed. In the event that any butterflies supplied should arrive to you (picked up or shipped) expired, WINGS of Enchantment will give a pro-rated refund per butterfly if the customer notifies us of any problems by e-mail or phone **PRIOR** to the event; and all expired butterflies are sent back to WINGS of Enchantment within 15 days (postmarked within 5 business days) of the event. Standard mail, addressed to WINGS of Enchantment at 9517 Dona Rowena Ave NE, Albuquerque, NM 87111 is acceptable.

